

MPDV Mikrolab GmbH

Terms and Conditions for Training & Certification

1. General scope

The following terms and conditions apply to the trainings and certifications offered by MPDV. The version valid at the time of registration applies.

Unless otherwise specified, trainings are based on the current release.

2. Conclusion of contract, scope of performance

Registrations are binding. Upon receipt of the registration, the registrant will receive a booking confirmation. In the event of overbooking, the registrant will be informed immediately. Unless otherwise stated, the price includes participation in the specific event and the event documents (print or digital). Invoicing will take place after the scheduled event date. MPDV will issue a certificate of participation for each participant of a training or certification (except for individual trainings) after the event.

3. Cancellation option, event cancellations, changes

3.1 In case of the expressed written desire to cancel an event that we receive at least 30 days before the event date, only a processing fee of EUR 100.00 will be charged. If the cancellation is requested in writing until at the latest 14 calendar days prior to the event date, the amount to be paid shall be reduced to 50% of the event price. In the event of a cancellation later than 14 days prior to the event date, including simply not showing up ("no show"), the full event price will be charged. The registrant may name a replacement participant in writing at any time free of charge.

3.2 Rebookings are possible once free of charge only up to 14 days before the date of the event. For later or further rebookings, we will charge a processing fee of EUR 300.00 per rebooking, i.e. per participant/event, in addition to the event price. Rebooking will void the cancellation option under 3.1.

3.3 MPDV may cancel the event due to insufficient demand or force majeure (e.g. illness of the speaker, pandemics, etc.), in which case the registrant shall not be obliged to pay; further claims by the registrant or participant (except in cases of injury to life, health, and gross negligence on the part of legal representatives, employees, or other vicarious agents) are excluded. MPDV shall notify the registrant as soon as possible in the event of cancellations of trainings or certifications and will determine an alternative date.

4. Arrival/departure, accommodation, hotel

Any costs incurred for arrival/departure and accommodation are not included in the price and shall be borne by the registrant/participant. MPDV will be happy to provide the registrant with hotel recommendations, but without obligation and without guarantee. In the event of cancellation of the event (by the registrant, participant, or organizer), the registrant/participant will be responsible for canceling any travel and accommodation arrangements that may have been made.

5. Copyright

The written accompanying material, all logos and all event documents relating to the trainings and certifications are protected by copyright and may not be reproduced, replicated, edited, modified, supplemented, or otherwise used without the written consent of MPDV.

6. Applicable law, place of jurisdiction

The law of the Federal Republic of Germany applies, excluding international private law. The exclusive place of jurisdiction for all disputes is 74821 Mosbach, Germany.